Aware of the importance of maintaining a sustainable tourism development and assuming the principles and objectives adopted at the World Summit on Sustainable Development (2015), COP 21 and the World Charter for Sustainable Tourism + 20, Arrels d'Empordà\*\*\*\* is committed to carrying out a sustainable management of its activities, through the adoption of commitments aimed at preventing, removing or reducing the impact of our facilities and activities, both internal and external, as well as improving its sustainability.

Likewise, our establishment has adopted the following Responsible Tourism Policy, which undertakes complying with the requirements established in the adherence to the Biosphere seal, which includes, the legal requirements that regulate the effects generated by tourism activity among others.

Also, we are committed to motivate and train our staff with activites and actions in the principles of Responsible Tourism, to promote sustainable practices in the environment, to participate in external activities, and to inform both internally and externally about the company's progress on environmental actions.

Furthermore, our establishment exhibits the express commitment to fight against sexual exploitation or any other form of exploitation and commercial harassment, particularly when it comes to children, adolescents, women and other minorities; and we undertake to adopt universal accessibility measures.

One of our main objectives is to perfect sustainable management, assuming commitments for continuous improvement in all areas of sustainability: social, economic and environmental, as well as customer satisfaction. To this end, the projects of future extensions of the facilities or activities will be submitted to criteria of sustainability and efficiency in the use of resources.

This Responsible Tourism Policy will be updated whenever circumstances require it, adopting and publishing in both cases the new sustainability objectives.

Signed,

Rosa Maria Creixell Cabeza

Date: 30-04-24